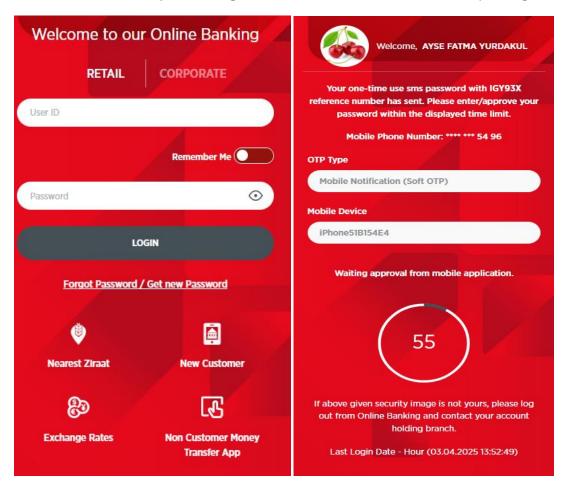**Renewed Internet Branch and Ziraat Mobile Application**

Always With You with Fast and Secure Use!

Our new Internet Branch and Mobile Banking application offers you a more modern and simpler solution. In addition to the transactions available in our previous version, you will be able to view all your savings and credit accounts on our revamped digital channels.

Internet Branch/Mobile Banking Login Steps

1. **General**

Already using our digital banking channels? Your current access details will be invalidated, but your new access details will be sent to you. Future Transfer Instructions' and 'Regular Payment Instructions' will be transferred to our new Internet Branch/Mobile Banking channels, but unfortunately 'Registered Recipient' information will not be transferred to our new applications for technical reasons. As a result, registered recipients will need to be added again.

Step 1: **Your new customer number** information will be sent to your registered **mobile phone via SMS.**

Step 2: The initial passwords **required to log in to the Internet Branch/Mobile Banking** application **will be sent by post**.

2. Access

Visit our homepage on our bank's website.

www.ziraatbank.de/de. Click on the "Internet Branch" button in the upper right corner

You will be taken to the login page:

In the 'Customer number' field, enter your new customer number that we sent you by SMS.

In the 'PIN' field, enter the PIN code we sent you by email. Click on the 'Login' button to continue. A transaction number (TAN) will be sent to your phone via SMS using the SMSTAN procedure. Your login process begins when you enter the SMSTAN password in the appropriate field, and is completed when you choose your new password and answer the security questions on the page that opens.

Welcome to our Online Banking

RETAIL | CORPORATE

User ID

Remember Me ⬤

Password 👁

LOGIN

Forgot Password / Get new Password

🌾
Nearest Ziraat

📱
New Customer

💱
Exchange Rates

📲
Non Customer Money Transfer App

Welcome, **AYSE FATMA YURDAKUL**

Your one-time use smsTAN with SOFML8 reference number has sent. Please enter/approve your password within the displayed time limit.

Mobile Phone Number: ** *** ** 96**

OTP Type

smsTAN

smsTAN

••••••

54

CONTINUE

If above given security image is not yours, please log out from Online Banking and contact your account holding branch.

Last Login Date – Hour (04.04.2025 15:24:41)